



EFFORTLESS MAINTENANCE, ENHANCED PERFORMANCE WITH LOGITECH SERVICES

Logitech Services help maximize performance by minimizing maintenance and the cost of downtime. With global support, fast product replacements, and powerful software, we help you ensure business continuity, and get more out of your Logitech investment.

KEY POINTS

ENSURE BUSINESS CONTINUITY WITH EXPERT SUPPORT

Logitech offers global, expert support to minimize downtime and enable your teams to collaborate seamlessly. Our specialists have deep expertise in video collaboration and partner ecosystems like Microsoft, Zoom, and Google for quick issue resolution.



OPTIMIZE UPTIME AND KEEP ROOMS RUNNING

Gain peace of mind knowing your investment is protected for the foreseeable future. As a standard, Logitech offers a two-year worldwide hardware warranty. With extensions of up to five years, and with fast or even direct product replacements we help you prevent disruptions, increase employee satisfaction and keep your rooms ready for the next meeting.

RESOLVE ISSUES BEFORE THEY IMPACT YOUR BUSINESS

Powerful and proactive software features help IT save time on daily maintenance and reduce downtime-related costs. With reliable insights on how employees use spaces and devices, you can make impactful and wise decisions on future IT investments and workspace-related changes.

GET MORE OUT OF YOUR INVESTMENT

As long as you use our products we will keep supporting you through continuous software updates, added functionality and enhancements to our services to make sure you always get the best experience using Logitech business solutions.



COMPARE OUR PLANS

STANDARD

Streamline your device management with simple provisioning, controlled updating, advanced management, and flexible monitoring, all within the Sync application.

SYNC PLUS

Take control of your workspace. With Logitech devices, you'll gain access to powerful analytics that provide deeper insights into your meeting room, allowing you to make informed decisions based on real-time data.

SELECT

Ensure that your video collaboration solutions will always be ready and operational when your teams need them. Our comprehensive service for enterprises offers ultra-responsive 24/7 support, product replacement, accelerated RMA, a Designated Service Manager and onsite spares (for 50+ rooms) to ensure uptime and business continuity.

	Standard	Sync Plus	Select
Maintain			
Help Desk	Business hours phone and email support.	Business hours phone and email support.	24/7 phone and email support within 1 hour.
Designated Service Manager**			✓
Product Replacement	2-year standard warranty. Standard ground shipping.	2-year standard warranty. Standard ground shipping.	Up to 5 years. One business day expedited delivery.***
Onsite Spares			✓
One Click Help Requests in Sync			✓
Access to Logitech Services Portal		✓	✓
Manage			
Device Monitoring Configuration and Settings	✓	✓	✓
Device Updates	✓	✓	✓
Room & Device Inventory	✓	✓	✓
Group Settings, Updating, and Rebooting	✓	✓	✓
Personal Device Inventory	✓	✓	✓
Personal Device Firmware Updates*	✓	✓	✓
Computer Inventory	✓	✓	✓
Email Alerts		✓	✓
ServiceNow Integration		✓	✓
Insights & Analytics		✓	✓

*Firmware updates not available on all personal devices

**Included with the purchase of 50 licenses

***Shipping times may vary due to unforeseen circumstances.



Contact your reseller
or contact us at
www.logitech.com/vcsales

© 2023 Logitech. All rights reserved. Logitech, the Logitech logo and other Logitech marks are owned by Logitech and may be registered. All other trademarks are the property of their respective owners. Logitech assumes no responsibility for any errors that may appear in this publication. Product, pricing and feature information contained herein is subject to change without notice.