

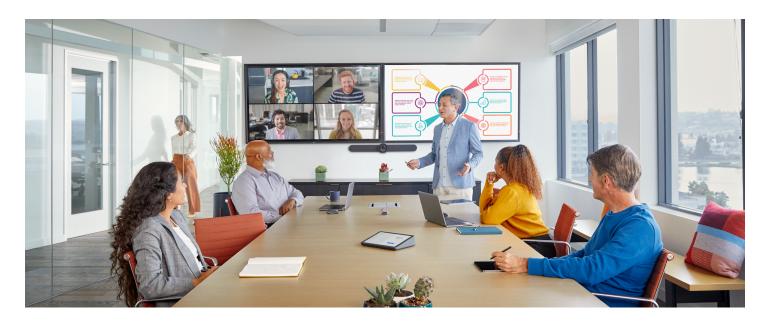
## EFFORTLESS MAINTENANCE, ENHANCED PERFORMANCE WITH LOGITECH SERVICES

Logitech Services help maximize performance by minimizing maintenance and the cost of downtime. With global support, fast product replacements, and powerful software, we help you ensure business continuity, and get more out of your Logitech investment.

# **KEY POINTS**

### ENSURE BUSINESS CONTINUITY WITH EXPERT SUPPORT

Logitech offers global, expert support to minimize downtime and enable your teams to collaborate seamlessly. Our specialists have deep expertise in video collaboration and partner ecosystems like Microsoft, Zoom, and Google for quick issue resolution.



#### **OPTIMIZE UPTIME AND KEEP ROOMS RUNNING**

Gain peace of mind knowing your investment is protected for the foreseeable future. As a standard, Logitech offers a two-year worldwide hardware warranty. With extensions of up to five years, and with fast or even direct product replacements we help you prevent disruptions, increase employee satisfaction and keep your rooms ready for the next meeting.

### **RESOLVE ISSUES BEFORE THEY IMPACT YOUR BUSINESS**

Powerful and proactive software features help IT save time on daily maintenance and reduce downtime-related costs. With reliable insights on how employees use spaces and devices, you can make impactful and wise decisions on future IT investments and workspace-related changes.

### GET MORE OUT OF YOUR INVESTMENT

As long as you use our products we will keep supporting you through continuous software updates, added functionality and enhancements to our services to make sure you always get the best experience using Logitech business solutions.



# **COMPARE OUR PLANS**

#### **STANDARD**

Streamline your device management with simple provisioning, controlled updating, advanced management, and flexible monitoring, all within the Sync application.

### SYNC PLUS

Take control of your workspace. With Logitech devices, you'll gain access to powerful analytics that provide deeper insights into your meeting room, allowing you to make informed decisions based on real-time data.

### SELECT

Ensure that your video collaboration solutions will always be ready and operational when your teams need them. Our comprehensive service for enterprises offers ultra-responsive 24/7 support, product replacement, accelerated RMA, a Designated Service Manager and onsite spares (for 50+ rooms) to ensure uptime and business continuity.

	Standard	Sync Plus	Select
Maintain			
Help Desk	Business hours phone and email support.	Business hours phone and email support.	24/7 phone and email support <b>within 1 hour.</b>
Designated Service Manager**			
Product Replacement	2-year standard warranty. Standard ground shipping.	2-year standard warranty. Standard ground shipping.	Up to 5 years. One business day expedited delivery.***
Onsite Spares			
One Click Help Requests in Sync			
Access to Logitech Services Portal			
Manage			
Device Monitoring Configuration and Settings			
Device Updates			
Room & Device Inventory			
Group Settings, Updating, and Rebooting			
Personal Device Inventory			
Personal Device Firmware Updates*			
Computer Inventory			
Email Alerts			
ServiceNow Integration			
Insights & Analytics			

\*Firmware updates not available on all personal devices

\*\*Included with the purchase of 50 licenses

\*\*\*Shipping times may vary due to unforeseen circumstances.

# logitech

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