

### **CLIENT TESTIMONIALS**

The following is a sample of reference clients and their comments about ELMS;

#### Paul Kinch; Gama Aviation MRO, Managing Director

"We run a complex operation across multiple sites, aircraft types, and regulatory environments. What we needed was a platform that gives us a live, accurate picture of our people—their skills, their currency, and their readiness to take on the work. ELMS gives us exactly that. It cuts through the noise, integrates smoothly with our systems, and helps us make faster, better-informed decisions about resource allocation.



It's not just about compliance—it's about capability, and ELMS supports that at every level. It's a tool that fits how we operate—quick to deploy, intuitive for the team to use, and flexible enough to scale with us. It will help us maintain high standards across all our sites and makes sure we're always putting the right people on the right job. That's where the real return is reducing friction, improving oversight, and ultimately delivering a better service to our customers."

# Michael Tse, Compliance Monitoring & Safety Manager, HAECO GES

"Our collaboration with ELMS over the past four years has been truly transformative. ELMS has been instrumental in driving substantial growth across our



organisation, enhancing operational efficiency and elevating our compliance and safety standards. The transition from a traditional framework to a fully digitised system was seamless, thanks to their intuitive technology and exceptional customer support. ELMS team consistently delivers superb, personalised service—always responsive, knowledgeable, and genuinely committed to our success.

Managing staff records, training, qualifications, and competency tracking has become seamless and highly efficient with ELMS. Its reliability and adaptability have freed our team to focus on strategic priorities rather than administrative tasks. The platform has saved us countless hours during regulatory audits and helped prevent costly findings—an invaluable advantage in a high-compliance environment. While ELMS is exceptionally well-suited to the aviation industry, its flexibility makes it a powerful solution for any sector aiming to modernise staff learning and competency management. I wholeheartedly recommend ELMS to any organisation seeking a robust, user-friendly as well as future-ready solution backed by a team that truly understands and supports your business needs."



## Chris Hubbard; Jet2.com Director of Engineering & Maintenance

"We operate a complex business across multiple sites in the UK and overseas, both in Line and Base Maintenance but also across Stores and CAMO



services. The growth of the business has been significant over the last 15 years, and we have partnered with ELMS for 10 years now, to provide us with the tools to maintain culture, safety, competence, compliance, identification of skill gaps and training needs, as we continue to grow the business and the workforce.

We work closely with the ELMS team to ensure all our organisational needs are met efficiently and have received superb support from the ELMS team in developing the system to achieve this. ELMS integrates into our digitisation program across our Engineering and Maintenance departments and interfaces seamlessly into our systems, allowing improved oversight of our skills and capabilities."

## Peter Fryatt; Mission Aviation Fellowship; Manager of Technical Training

"Being spread across 12 countries under eight different airworthiness regulators, it has been challenging to coordinate the licence and authorisation compliance of our engineering staff across the world.

ELMS now enables MAF to digitally store complex data in one place and gives us clear visibility of our engineers' compliance, experience and competence.



Even with our complexities, the team at ELMS have added significant value, offering decades of experience in aviation to help MAF structure our data in a way that realises benefits from the very beginning of the onboarding. Ultimately, this partnership will help MAF use our resources even more strategically so we can transform more lives in isolated locations."